

What is "Supplied Barcode"?

Instead of MHI generating another unique identifier for each parcel, you can provide one that your system generated such as an order number, so that our systems match up.

How would we benefit from supplying a barcode?

As this will form your tracking number, you could have a single uniform code (such as an order number) to identify and track your package from start to finish. This could improve your customer experience, and make life easier for your customer support representatives, as they'll only need one code.

What counts as a "unique identifier"?

The barcode that you supply **must be** unique and cannot have been used previously. Else, the parcel will not upload. If you don't have a unique identifier within your data such as an order number, don't panic, leave this field blank and MHI will generate one.

