

How To Retrieve Parcel Information (Shipment History)

Shipment history allows you to retrieve information for previous shipments - such as address or customs information, re-print MHI labels & track shipments. Providing the shipment hasn't been received by MHI, you can also edit recipient information.

Step 1) Identify the upload ID your parcel may be contained within via the upload date & type of upload.

Step 2) Click the corresponding view icon on the right hand side of the table.

Step 2) Your parcel will be contained within the table of shipments. You'll be able to search by reference, sender, address or barcode in the search box at the top right of the table to identify individual parcels.

If you cannot identify which Upload ID your single shipment is contained within, you'll be able to use the search box at the top of the page to enter the barcode or reference. From here, the shipment will be returned, which should help you identify the correct Upload ID in which the parcel is contained.

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