

Tracking Shipments

To track specific parcels, you'll have to retrieve a barcode or tracking number in **'Search Shipments'**.

If you opted to use Nexae generated tracking numbers, the tracking reference will begin with 'MHI' followed by 11 digits. For example:

MHI-123-12345678

Option 1

- Once you have found the parcel within your shipment history, you can click the **'track'** icon, which will automatically take you to the tracking events for that parcel.



Option 2

- If you have the tracking number or barcode to hand, enter it in the tracking form on **'Track Shipments'** and submit. The most recent tracking **"events"** will be returned, alongside the final mile carrier tracking URL that can be provided to your recipients.

Enter Barcodes / Tracking Numbers

Add one tracking number per line to track multiple parcels at once (Max 10 parcels).

Example:

MHI-111-123456

MHI-111-123457

Track

Tip: If you have your tracking number on hand, you can quickly receive tracking updates from our homepage without needing to log in. Simply type the reference into field provided and hit **'Track'**

Track Your Parcel



Enter your 16 digit tracking number or 8 digit calling card number

MHI-123456789101112131

Track

[Need help finding your tracking number?](#)

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